

WHAT IF YOU HAVE A CONCERN?

If you have a concern about the violation of the code of conduct - which we must comply with - by those working with Save the Children or one of its partners please contact the

PROJECT MANAGER

Name _____
Telephone _____
Email _____

or contact directly the

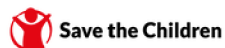
NATIONAL FOCAL POINT OF SAVE THE CHILDREN

HOTLINE (24/7): 3459544926

segnalazioni.csp@savethechildren.org
(If your concern is about a minor)

segnalazioni.pseah@savethechildren.org
(If your concern is about a person over 18)

We will treat all your communications as confidential



INFO

For more information – even in your language – you can ask the project coordinator or access the following link www.savethechildren.it/info-csp#pseah or frame the following qr-code;

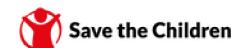


PARTICIPATING ON A PROJECT PROMOTED BY SAVE THE CHILDREN OR A PARTNER?



Here you will find useful information on how we protect **girls, boys, adolescents and adults** who participate in our activities

Save the Children Italia Onlus
Piazza di San Francesco di Paola, 9 Roma
tel. 06 480 70 01 fax 06 480 70 039
info.italia@savethechildren.org
www.savethechildren.it



WE - SAVE THE CHILDREN AND PARTNERS - WANT TO BE A SAFE ORGANIZATION

Do you have a son or a daughter who attends our activities?

Are you a young adult participating in our projects?

Are you a parent who uses our services?

You should know that:

we always act in accordance with a code of conduct;

we promote the participation and inclusiveness of everyone we welcome, regardless of gender, identity, physical and psychological conditions or culture of origin;

we have a responsibility to safeguard and protect the people who participate in our activities from any form of abuse (physical, emotional, sexual) or exploitation by anyone who collaborates with our Organization.

WHAT SHOULD A CHILD OR ADOLESCENT EXPECT FROM US ALWAYS?

to be treated with **respect**,

to always be **listened to with care**,

to participate in activities in a **safe space**;

to be protected from any **inappropriate conduct**

What you should NEVER expect from us

- Inappropriate language;
- Any kind of physical punishment,
- No violation of your privacy;
- Neglect and isolation;
- Involvement in risky or dangerous activities;
- Any contact – in private – outside of project activities.

IF YOU ARE 18+ WHAT SHOULD YOU EXPECT FROM US?

If you are of age and participate in our activities, you too must always expect professional behavior and respect for the trust you place in us!

What you should NEVER expect from us

- Language that is offensive, humiliating or devaluing,
- Behaviour that does not respect your active participation,
- Any physical, psychological or sexual harassment or abuse, sexual or labour exploitation;
- Any solicitation of money or sexual favours in exchange for goods or services.